



Terms of Service, Conditions, Returns, Exchanges, Refunds:

- No Returns or Refunds
- Products approved for exchange must be returned within 30 days
- Any shipping errors or damage must be reported within 10 days of receipt of goods
- Any quality issues for staining products must be reported within 10 days of receipt
- Where damage occurs in transit, customer must report within 7 days and await instructions

Warranty Coverage:

Autoprep or Miniprep warranted for 90 days from date of purchase.

All units must register within 7 days of receipt.

All repairs warranted for 30 days.

Terms and Conditions of Sale:

All products are warranted to be exactly as specified on label or SDS and to be of acceptable quality at time of shipment. No product with less than 6 months to expiration will be shipped without customers direct approval. Typical expiration times are as follows: Hemastain (Wrights stain), 4 years. Fixative and Buffer, 5 years.

- **All orders are subject to acceptance**
- PayPal.com or Portal used for all direct credit card transactions
- **Net Balance 2% -10/net 30 for all Invoiced customers, no exceptions**
- Minimum Order: \$100.00
- All International orders prepaid only via bank transfer prior to shipping
- All domestic orders at or greater than \$ 400.00 may be subject to a deposit or prepayment
- All orders normally shipped within 48 hours of receipt or by special arrangement
- Transport is prepaid and added to all invoices; F.O.B. Sedona, Arizona 86336
- On all Prepaid shipments a fee is charged for shipment processing

Product descriptions, operator manuals, staining protocols, Current Price lists, & SDS / MSDS are all available at our website for download.

Email your orders to info@SedonaLAB.com

Visit our online store: SedonaLAB.com or order direct via distributors

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